

TERMS OF USE

Welcome to J Wellness Circle Bliss, where your well-being is at the heart of everything. Designed to nurture your mind, body, and soul, J Wellness Circle Bliss offers you privileged access to indulgent spa therapies, rejuvenating salon sessions, luxurious stays, and curated gourmet experiences. Please present this Classic/ Premier/ Exclusive/ Elite E-Gift voucher for a healing J Wellness Circle Bliss Spa Experience/ a relaxing Foot Reflexology session/ indulgent Salon Services/ access to rejuvenating Hydro Thermal Experiences (wet areas)/ delicious Qmin meals/ a Hotel Stay at any of our participating hotels in Mumbai. Please provide the 16-digit voucher number and PIN to redeem this E-Gift voucher and allow us to take care of you, one blissful moment at a time.

SPA THERAPIES

Voucher I - Spa Therapy (Classic, Premier, Exclusive &Elite versions)

- This voucher is issued by The Indian Hotels Company Limited, hereinafter referred to as Taj / the Company.
- This voucher is for individual use only and entitles you to a 90-minute spa experience at participating Hotels in Mumbai. (Taj Mahal Palace & Tower, Mumbai; Taj Wellington Mews, Mumbai; Taj Lands End, Mumbai; Taj Santacruz, Mumbai; Taj The Trees, Mumbai; President, Mumbai – IHCL SeleQtions, Vivanta Navi Mumbai, Turbhe & J Wellness Circle at Lodha World Towers Lower Parel)
- GST charges as applicable will be payable by the Guest at the time of availing a service.
- This voucher is valid for 365 days from the day of issue. Vouchers not redeemed by the end of the Validity Period shall automatically expire and will not be reissued or extended under any circumstances.

- This Voucher along with a valid Government ID is required to be presented at the Hotel for availing the services.
- Advance bookings must be made for Spa treatments. Please contact the Spa reception to help you with a consultation, booking or any queries you might have.
- We encourage the Guest to arrive 30 minutes prior to the scheduled appointment.
- Redemption of the voucher by its bearer shall be a valid discharge of the company's liabilities in respect of the voucher.
- This voucher can be used for a single transaction and not for multiple transactions.
- This voucher shall not be valid for any other service nor redeemable for cash.
- No refund, replacement or cash back would be considered against the voucher. Once a voucher is issued, the company will not entertain any request for cancellation. Any defaced, torn, altered, spoiled or cancelled voucher is deemed invalid and shall not be accepted.
- Any dispute needs to be referred to The Indian Hotels Company Limited and the decision of the company shall be final.
- Any further dispute related to the voucher shall be subject to the exclusive jurisdiction of courts at Mumbai.
- The voucher is subject to applicable laws. The company, purchaser, and voucher bearer shall comply with all applicable laws promulgated by any statutory/judicial/competent authority from time to time in this regard.
- Tata Neu Membership points and other program benefits cannot be earned using the gift voucher. Tata Neu coins can be used to purchase J Wellness Circle Bliss offerings.
- Sale or trade of these vouchers to any third party is strictly prohibited.
- The company reserves the entitlement to amend these terms and conditions from time to time. Our terms and conditions & participating hotels list can be viewed on our website:
www.tajhotels.com/jwellnesscirclebliss

SALON

Voucher 3 A: Salon Services (Classic)

- This voucher is issued by The Indian Hotels Company Limited, hereinafter referred to as Taj / the Company.
- This voucher is for individual use only and entitles you services worth INR 15,000 at the salons of the Participating Hotels in Mumbai (Taj Mahal Palace & Tower, Mumbai; Taj Wellington Mews, Mumbai; Taj Lands End, Mumbai; Taj Santacruz, Mumbai; Taj The Trees, Mumbai; President, Mumbai – IHCL SeleQtions & J Wellness Circle at Lodha World Towers Lower Parel)
- This voucher is valid for 365 days from the day of issue. Vouchers not redeemed by the end of the Validity Period shall automatically expire and will not be reissued or extended under any circumstances.
- GST will be calculated on the invoiced amount and payable by the Guest at the time of availing the service.
- This Voucher along with a valid Government ID is required to be presented at the Hotel for availing the services.
- Advance bookings must be made for Salon services. Please contact the Salon reception to help you with a consultation, booking or any queries you might have.
- We encourage the Guest to arrive on time for the scheduled appointment.
- Redemption of the voucher by its bearer shall be a valid discharge of the company's liabilities in respect of the voucher.
- This voucher can be used for multiple transactions.
- The voucher shall not be valid for use at any other service nor redeemable for cash.
- No refund, replacement or cash back would be considered against the voucher. Once a voucher is issued, the company will not entertain any request for cancellation. Any defaced, torn, altered, spoiled or cancelled voucher is deemed invalid and shall not be accepted.

- Any dispute needs to be referred to The Indian Hotels Company Limited and the decision of the company shall be final.
- Any further dispute related to the voucher shall be subject to the exclusive jurisdiction of courts at Mumbai.
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Voucher 3 B: Salon Services (Premier)

- This voucher is issued by The Indian Hotels Company Limited, hereinafter referred to as Taj / the Company.
- This voucher is for individual use only and entitles you to services worth INR 20,000 at the salons of the Participating Hotels in Mumbai (Taj Mahal Palace & Tower, Mumbai; Taj Wellington Mews, Mumbai; Taj Lands End, Mumbai; Taj Santacruz, Mumbai; Taj The Trees, Mumbai; President, Mumbai – IHCL SeleQtions, & J Wellness Circle at Lodha World Towers Lower Parel)
- This voucher is valid for 365 days from the day of issue. Vouchers not redeemed by the end of the Validity Period shall automatically expire and will not be reissued or extended under any circumstances.
- GST will be calculated on the invoiced amount and payable by the Guest at the time of availing the service.
- This Voucher along with a valid Government ID is required to be presented at the Hotel for availing the services.

- Advance bookings must be made for Salon services. Please contact the Salon reception to help you with a consultation, booking or any queries you might have.
- We encourage the Guest to arrive on time for the scheduled appointment.
- Redemption of the voucher by its bearer shall be a valid discharge of the company's liabilities in respect of the voucher.
- This voucher can be used for multiple transactions.
- The voucher shall not be valid for any other service nor redeemable for cash.
- No refund, replacement or cash back would be considered against the voucher. Once a voucher is issued, the company will not entertain any request for cancellation. Any defaced, torn, altered, spoiled or cancelled voucher is deemed invalid and shall not be accepted.
- Any dispute needs to be referred to The Indian Hotels Company Limited and the decision of the company shall be final.
- Any further dispute related to the voucher shall be subject to the exclusive jurisdiction of courts at Mumbai.
- The voucher is subject to applicable laws. The company, purchaser and the voucher bearer shall comply with all applicable laws promulgated by any statutory/judicial/competent authority from time to time in this regard.
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Voucher 3 C: Salon Services (Exclusive)

- This voucher is issued by The Indian Hotels Company Limited, hereinafter referred to as Taj / the Company.

- This voucher is for individual use only and entitles you to services worth INR 60,000 in at the salons of the Participating Hotels in Mumbai (Taj Mahal Palace & Tower, Mumbai; Taj Wellington Mews, Mumbai; Taj Lands End, Mumbai; Taj Santacruz, Mumbai; Taj The Trees, Mumbai; President, Mumbai – IHCL SeleQtions, & J Wellness Circle at Lodha World Towers Lower Parel)
- This voucher is valid for 365 days from the day of issue. Vouchers not redeemed by the end of the Validity Period shall automatically expire and will not be reissued or extended under any circumstances.
- GST will be calculated on the invoiced amount and payable by the Guest at the time of availing the service.
- This Voucher along with a valid Government IDF is required to be presented at the Hotel for availing the services.
- Advance bookings must be made for Salon services. Please contact the Salon reception to help you with a consultation, booking or any queries you might have.
- We encourage the Guest to arrive on time for the scheduled appointment.
- Redemption of the voucher by its bearer shall be a valid discharge of the company's liabilities in respect of the voucher.
- This voucher can be used for multiple transactions.
- The voucher shall not be valid for any other service nor redeemable for cash.
- No refund, replacement or cash back would be considered against the voucher. Once a voucher is issued, the company will not entertain any request for cancellation. Any defaced, torn, altered, spoiled or cancelled voucher is deemed invalid and shall not be accepted..
- Any dispute needs to be referred to The Indian Hotels Company Limited and the decision of the company shall be final.
- Any further dispute related to the voucher shall be subject to the exclusive jurisdiction of courts at Mumbai.
- The voucher is subject to applicable laws. The company, purchaser and the voucher bearer shall comply with all applicable laws promulgated by any statutory/judicial/competent authority from time to time in this regard.

- Tata Neu Membership points and other program benefits cannot be earned using the gift voucher. Tata Neu coins can be used to purchase J Wellness Circle Bliss offerings
- Sale or trade of these vouchers to any third party is strictly prohibited.
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Voucher 3 D: Salon Services (Elite)

- This voucher is issued by The Indian Hotels Company Limited, hereinafter referred to as Taj / the Company.
- This voucher is for individual use only and entitles you to avail services worth INR 1,20,000 at the salons of the Participating Hotels in Mumbai (Taj Mahal Palace & Tower, Mumbai; Taj Wellington Mews, Mumbai; Taj Lands End, Mumbai; Taj Santacruz, Mumbai; Taj The Trees, Mumbai; President, Mumbai – IHCL SeleQtions, Vivanta Navi Mumbai, Turbhe & J Wellness Spa at Lodha World Tower Lower Parel)
- This voucher is valid for 365 days from the day of issue. Vouchers not redeemed by the end of the Validity Period shall automatically expire and will not be reissued or extended under any circumstances.
- GST will be calculated on the invoiced amount and payable by the Guest at the time of availing the service.
- This Voucher along with a valid Government ID is required to be presented at the Hotel for availing the services.
- Advance bookings must be made for Salon services. Please contact the Salon reception to help you with a consultation, booking or any queries you might have.
- We encourage the Guest to arrive on time for the scheduled appointment.
- Redemption of the voucher by its bearer shall be a valid discharge of the company's liabilities in respect of the voucher.

- This voucher can be used for multiple transactions.
- The voucher shall not be valid for use at any other service nor redeemable for cash.
- No refund, replacement or cash back would be considered against the voucher. Once a voucher is issued, the company will not entertain any request for cancellation. Any defaced, torn, altered, spoiled or cancelled voucher is deemed invalid and shall not be accepted.
- Any dispute needs to be referred to The Indian Hotels Company Limited and the decision of the company shall be final.
- Any further dispute related to the voucher shall be subject to the exclusive jurisdiction of courts at Mumbai.
- The voucher is subject to applicable laws. The company, purchaser and the voucher bearer shall comply with all applicable laws promulgated by any statutory/judicial/competent authority from time to time in this regard.
- Tata Neu Membership points and other program benefits cannot be earned using the gift voucher. Tata Neu coins can be used to purchase J Wellness Circle Bliss offerings
- Sale or trade of these vouchers to any third party is strictly prohibited.
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QMIN

Voucher 5 A Nourishing Qmin Meals (Premier)

- This voucher is issued by The Indian Hotels Company Limited, hereinafter referred to as Taj / the Company.
- This voucher is valid at any Participating Hotels in Mumbai Taj Mahal Palace & Tower, Mumbai; Taj Lands End, Mumbai; Taj The Trees, Mumbai; President, Mumbai – IHCL SeleQtions, Vivanta Navi Mumbai, Turbhe.

- This multi-use Voucher offers the bearer to order meals worth INR 12,000 through the Qmin mobile app from the nearest Participating Hotels within a radius of 8 kilometres from the hotel.
- Minimum order value while placing the order on the app is ₹ 1500, exclusive of taxes.
- This voucher is valid for 365 days from the day of issue. Vouchers not redeemed by the end of the Validity Period shall automatically expire and will not be reissued or extended under any circumstances.
- Discount codes would not be applicable when settling the bill through the gift Voucher.
- Tata Neu Membership points and other program benefits cannot be earned using the gift voucher. Tata Neu coins can be used to purchase J Wellness Circle Bliss offerings
- This voucher can be used for multiple transactions.
- GST charges are payable by the guest additionally
- The Voucher shall not be valid for any other service establishment or for withdrawal of cash.
- No refund, replacement or cash back would be considered against the Voucher.
- Once a Voucher is issued, the company will not entertain any request for cancellation.
- Qmin Vouchers are cash equivalent bearer Vouchers. The company is not responsible for and will not replace lost or stolen Vouchers.
- Redemption of the Voucher by its bearer shall be valid discharge of the company's liabilities in respect of the Voucher.
- Any dispute needs to be referred to The Indian Hotels Company Limited and the decision of the company shall be final.
- Any further dispute related to the Voucher shall be subject to the exclusive jurisdiction of courts at Mumbai.
- The Voucher is subject to applicable laws. The company, purchaser and the Voucher bearer shall comply with all applicable laws promulgated by any statutory/judicial/competent authority from time to time in this regard.

- The company reserves the entitlement to amend these terms and conditions from time to time. Our terms and conditions & participating hotels list can be viewed on our website:
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- Sale or trade of these vouchers to any third party is strictly prohibited

Voucher 5 B Nourishing Qmin Meals (Exclusive)

- This voucher is issued by The Indian Hotels Company Limited, hereinafter referred to as Taj / the Company.
- This voucher is valid at any Participating Hotels in Mumbai (Taj Mahal Palace & Tower, Mumbai; Taj Lands End, Mumbai; Taj The Trees, Mumbai; President, Mumbai – IHCL SeleQtions, Vivanta Navi Mumbai, Turbhe.
- This multi-use Voucher offers the bearer to order meals worth INR 36,000 through the Qmin mobile app from the nearest Participating Hotels within a radius of 8 kilometres from the hotel.
- Minimum order value while placing the order on the app is ₹ 1500, exclusive of taxes.
- This voucher is valid for 365 days from the day of issue. Vouchers not redeemed by the end of the Validity Period shall automatically expire and will not be reissued or extended under any circumstances.
- Discount codes would not be applicable when settling the bill through the gift Voucher.
- Tata Neu Membership points and other program benefits cannot be earned using the gift voucher. Tata Neu coins can be used to purchase J Wellness Circle Bliss offerings
- This voucher can be used for multiple transactions.
- GST charges are payable by the guest additionally
- The Voucher shall not be valid for use at any other service establishment or for withdrawal of cash.

- No refund, replacement or cash back would be considered against the Voucher.
- Once a Voucher is issued, the company will not entertain any request for cancellation.
- Qmin Vouchers are cash equivalent bearer Vouchers. The company is not responsible for and will not replace lost or stolen Vouchers.
- Redemption of the Voucher by its bearer shall be valid discharge of the company's liabilities in respect of the Voucher.
- Any dispute needs to be referred to The Indian Hotels Company Limited and the decision of the company shall be final.
- Any further dispute related to the Voucher shall be subject to the exclusive jurisdiction of courts at Mumbai.
- The Voucher is subject to applicable laws. The company, purchaser and the Voucher bearer shall comply with all applicable laws promulgated by any statutory/judicial/competent authority from time to time in this regard.
- The company reserves the entitlement to amend these terms and conditions from time to time. Our terms and conditions & participating hotels list can be viewed on our website:
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Voucher 5 C Nourishing Qmin Meals (Elite)

- This voucher is issued by The Indian Hotels Company Limited, hereinafter referred to as Taj / the Company.
- This voucher is valid at any Participating Hotels in Mumbai (Taj Mahal Palace & Tower, Mumbai; Taj Lands End, Mumbai; Taj The Trees, Mumbai; President, Mumbai – IHCL SeleQtions, Vivanta Navi Mumbai, Turbhe.
- This multi-use Voucher offers the bearer to order meals worth INR 72,000 through the Qmin mobile app from the nearest Participating Hotels within a radius of 8 kilometres from the hotel.
- Minimum order value while placing the order on the app is ₹ 1500, exclusive of taxes.

- This voucher is valid for 365 days from the day of issue. Vouchers not redeemed by the end of the Validity Period shall automatically expire and will not be reissued or extended under any circumstances.
- Discount codes would not be applicable when settling the bill through the gift Voucher.
- Tata Neu Membership points and other program benefits cannot be earned using the gift voucher. Tata Neu coins can be used to purchase J Wellness Circle Bliss offerings
- This voucher can be used for multiple transactions.
- GST charges are payable by the guest additionally
- The Voucher shall not be valid for use at any other service establishment or for withdrawal of cash.
- No refund, replacement or cash back would be considered against the Voucher.
- Once a Voucher is issued, the company will not entertain any request for cancellation.
- Qmin Vouchers are cash equivalent bearer Vouchers. The company is not responsible for and will not replace lost or stolen Vouchers.
- Redemption of the Voucher by its bearer shall be valid discharge of the company's liabilities in respect of the Voucher.
- Any dispute needs to be referred to The Indian Hotels Company Limited and the decision of the company shall be final.
- Any further dispute related to the Voucher shall be subject to the exclusive jurisdiction of courts at Mumbai.
- The Voucher is subject to applicable laws. The company, purchaser and the Voucher bearer shall comply with all applicable laws promulgated by any statutory/judicial/competent authority from time to time in this regard.
- The company reserves the entitlement to amend these terms and conditions from time to time. Our terms and conditions & participating hotels list can be viewed on our website:
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- Sale or trade of these vouchers to any third party is strictly prohibited.

HOTEL STAY

Voucher 6: Complimentary 1-Night Stay in a Standard Room (Exclusive & Elite)

- This voucher is issued by The Indian Hotels Company Limited, hereinafter referred to as Taj / the Company.
- This Voucher is for individual use only and entitles you to a one-night stay in a standard room (or equivalent), with breakfast for two Guests, at Participating Hotels, subject to availability.
- Participating Hotels in Mumbai are Taj Mahal Tower, Mumbai; Taj Lands End, Mumbai; Taj Santacruz, Mumbai; Taj The Trees, Mumbai; President, Mumbai - IHCL SeleQtions & Vivanta Navi Mumbai, Turbhe.
- Rooms have to be booked in advance. For room reservations, please write to jwcb bliss@ihcltata.com
- Voucher number and PIN must be shared at the time of booking your stay.
- Booking is confirmed only upon validation of Voucher Details entered at the time of booking. The Voucher will be consumed at booking date and redeemed within 48hrs from the time the booking is processed. In case of any discrepancy, the booking will be cancelled and the guest would be notified.
- Cancellation is allowed as per hotel's individual policy or up to 72 hours prior to Check-In date whichever is earlier. The voucher will be deemed utilized if cancelled beyond the free cancellation period.
- Voucher (hard/soft copy) to be presented at check-In and original voucher will be retained by hotels on arrival.
- A booking made on any other IHCL rate programme e.g. Best Available Rate cannot be converted into a J Wellness Circle Bliss night stay.
- This voucher cannot be clubbed with other vouchers to create a group booking. A group booking is defined as per hotel policy and any misuse of such vouchers can be refused at the individual hotel's discretion

- Any cancellation or modification of the booking would have to be routed via holiday.reservations@ihcltata.com. Please allow a minimum of 72 hours in case of any re-utilization of the same voucher is to be done.
- Blackout Dates apply, and a minimum 72-hour advance booking is required.
- GST as applicable will be payable extra at the hotel at the time of availing of the offer. For the purpose of GST calculation, the value of the offer is INR 9500
- Any extras and incidentals to be settled at the time of check out and cannot be billed to company.
- This single use voucher is valid for 365 days from the day of issue. Vouchers not redeemed by the end of the Validity Period shall automatically expire and will not be reissued or extended under any circumstances.
- This Voucher along with a valid Government ID is required to be presented at the Hotel for availing the services.
- Redemption of the voucher by its bearer shall be a valid discharge of the company's liabilities in respect of the voucher.
- This voucher can be used for a single transaction and not for multiple transactions.
- This voucher shall not be valid for any other service or redeemable for cash.
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HYDRO THERMAL

Voucher 4: Experiential Hydrothermal Voucher (Steam & Sauna) at the Spa (Premier, Exclusive &Elite versions)

- This voucher is issued by The Indian Hotels Company Limited, hereinafter referred to as Taj / the Company.
- This voucher is for individual use only and entitles you to a 30-minute Hydrothermal (steam/ sauna/ jacuzzi) experience in the Spas at the Participating Hotels in Mumbai (Taj Wellington Mews, Mumbai; Taj Lands End, Mumbai; Taj Santacruz, Mumbai; Taj The Trees, Mumbai; President, Mumbai – IHCL SeleQtions, Vivanta Navi Mumbai, Turbhe & J Wellness Circle at Lodha World Towers Lower Parel)
- This voucher is valid for 365 days from the day of issue. Vouchers not redeemed by the end of the Validity Period shall automatically expire and will not be reissued or extended under any circumstances.
- GST charges are as applicable will be payable by the Guest at the time of availing a service.
- This Voucher along with a valid Government ID is required to be presented at the Hotel for availing the services.
- Advance bookings must be made for Spa treatments. Please contact the spa reception to help you with a consultation, booking or any queries you might have.

- We encourage the Guest to arrive 10 minutes prior to the scheduled appointment.
- Redemption of the voucher by its bearer shall be a valid discharge of the company's liabilities in respect of the voucher.
- This voucher can be used for a single transaction and not for multiple transactions.
- The voucher shall not be valid for any other service nor redeemable for cash.
- No refund, replacement or cash back would be considered against the voucher. Once a voucher is issued, the company will not entertain any request for cancellation. Any defaced, torn, altered, spoiled or cancelled voucher is deemed invalid and shall not be accepted.
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FOOT REFLEXOLOGY

Voucher 2: Experiential Foot Reflexology (Exclusive &Elite versions)

- This voucher is issued by The Indian Hotels Company Limited, hereinafter referred to as Taj / the Company.
- This Voucher is for individual use only and entitles you to a 60-minute foot massage the Participating Hotels in Mumbai (Taj Mahal Palace & Tower, Mumbai; Taj Wellington Mews, Mumbai; Taj Lands End, Mumbai; Taj Santacruz, Mumbai; Taj The Trees, Mumbai; President, Mumbai – IHCL SeleQtions, Vivanta Navi Mumbai, Turbhe & J Wellness Circle at Lodha World Towers Lower Parel)
- This voucher is valid for 365 days from the day of issue. Vouchers not redeemed by the end of the Validity Period shall automatically expire and will not be reissued or extended under any circumstances.
- GST charges as applicable will be payable by the Guest at the time of availing a service.
- This Voucher along with a valid Government ID is required to be presented at the Hotel for availing the services.
- Advance bookings must be made for Spa treatments. Please contact the spa reception to help you with a consultation, booking or any queries you might have.
- We encourage the Guest to arrive 30 minutes prior to the scheduled appointment.
- Redemption of the voucher by its bearer shall be a valid discharge of the company's liabilities in respect of the voucher.
- This voucher can be used for a single transaction and not for multiple transactions.
- The voucher shall not be valid for any other service nor redeemable for cash.
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